

DRINKING WATER WARNING

E. coli is present in the Coldwater Canyon #2 water

BOIL YOUR WATER BEFORE USING

Aviso: No tome el agua sin antes hervirla

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

E. coli bacteria were found in the water supply on August 2nd, 2023. As our customers, you have a right to know what happened and what we are doing to correct this situation. On August 3rd, 2023, we took the required repeat/confirmation samples per AZDEQ. We learned that two of our repeat samples collected was total coliform positive. These bacteria can make you sick, and are a particular concern for people with weakened immune systems.

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil for one minute per 1000 ft. elevation, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- **Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.**
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

What is being done?

Southwestern Utility staff will flush and chlorinate the system as well as take additional samples. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem by Saturday July 5, 2023.

For more information, please contact Southwestern Utility Management at 520-624-1460 or 2015 N Forbes Blvd, Ste 107, Tucson, AZ 85745. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Coldwater Canyon #2. State Water System ID#: AZ0413192.
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